

# Information

## Processing of personal data

### For what purposes does Baloise use personal data?

As an insurer, we collect information both to assess the risk (for the underwriting) and to administer current policies and manage claims. Some of this information may be personal: for example, your age/date of birth or data regarding your health (only for life insurance). From a contractual and legal perspective, this collection of personal data is essential for the conduct of an insurance business. Failure to provide this data may result in cover being limited or refused, or in Baloise being unable to assess and indemnify a claim.

Baloise only uses this information for the purpose of fulfilling its obligations and for the processing which constitutes a legitimate interest, such as the fight against fraud.

The legal grounds for this processing are based on Article 6.1 a., b., c. and f. of the General Data Protection Regulation.

In connection with its management, Baloise uses intermediaries (agents or brokers), medical consultants, experts or re-insurers with whom it occasionally shares this information.

### Your rights

These are your data, and you have the right to consult, correct, complete and modify them, to limit their processing, to object to their use, to request their transfer to third parties, or to request their deletion. The data in Baloise's possession may be sent to you on request.

### Storage conditions

Your data is stored in places or locations with very high security levels.

### More information

This is only a summary of our privacy policy. If you want to know exactly what your rights and obligations are, please consult our complete privacy policy on our web site at [baloise-life.com/gdpr](https://baloise-life.com/gdpr).

In this way, you will always have access to our most up to date policy.

### Contact data

For all your questions about privacy, please contact our Data Protection Officer :

Groupe Baloise Luxembourg  
Data Protection Officer  
8, rue du Château d'Eau  
L-3364 Leudelange  
E-mail: [dataprotection@baloise.lu](mailto:dataprotection@baloise.lu)

[www.baloise.lu](https://www.baloise.lu)

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